



SOCIAL MEDIA POLICY

Adopted by Council on 10th November 2025

The use of digital and social media and electronic communication enables the Parish Council to interact in a way that improves the communications both within the Council and between the Council and the people, businesses and agencies it works with and serves.

The Council has a website and uses email to communicate. The Council will always try to use the most effective channel for its communications. Over time the Council may add to the channels of communication that it uses as it seeks to improve and expand the services it delivers. When these changes occur this Policy will be updated to reflect the new arrangements.

The Council's website intends to provide information and updates regarding activities and opportunities within our Parish and promote our community positively.

Communications from the Council will meet the following criteria:

- Be civil, tasteful and relevant;
 - Not contain content that is knowingly unlawful, libelous, harassing, defamatory, abusive, threatening, harmful, obscene, profane, sexually oriented or racially offensive;
 - Not contain content knowingly copied from elsewhere, for which we do not own the copyright;
 - Not contain any personal information.
 - If it is official Council business it will be moderated by either the Chair of the Council or the Clerk to the Council;
 - Social media will not be used for the dissemination of any political advertising.
- Parish Council Website.

Where necessary, we may direct those contacting us to our website to see the required information, or we may forward their question to one of our Councillors for consideration and response. We may not respond to every comment we receive particularly if we are experiencing a heavy workload. However, we will endeavour to ensure that any helpful suggestions are passed to the relevant people or authorities.

Parish Council email

The Clerk and Councillors have their own Council email addresses. The email account is monitored mainly during office hours and we aim to reply to all questions sent as soon as we can.